

West Central Texas Council of Governments Regional 9-1-1 Program Training Calendar

(*) denotes TCOLE credit is available

DATE	TIME	COURSE	INSTRUCTOR	LOCATION
2021				
December 1	9:30 am – 2:00 pm	9-1-1 Supervisor Meeting (MANDATORY FOR PSAPs)	N/A	WCTCOG – Main Bldg
December 6-8	8:00 am – 5:00 pm	TCIC/NCIC – FA Courses (#4800, #4801, #4802)	Gloria Little	WCTCOG – LEA Bldg
2022				
January (TBA)	N/A	TCIC/NCIC – FA Courses (#4800, #4801, #4802)	TBA	TBA
January (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	on-line (must have Zoom link)
February (TBA)	8:30 am – 5:30 pm	Basic TC Licensing Course (#1080)*	Bobbie Sellers	WCTCOG – Main Bldg
February (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
March (TBA)	TBA	9-1-1 Supervisor Meeting & Training	N/A	WCTCOG – Main Bldg.
March (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
April 3-6	8:00 am – 5:00 pm	Texas Public Safety Conference	N/A	Galveston, Texas
April (ALL MONTH!)	N/A	National 9-1-1 Education Month	N/A	N/A
April 10-16	N/A	National Telecommunicator Appreciation Week	N/A	N/A
April (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
May (TBA)	TBA	TBA	TBA	TBA
May (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
June (TBA)	9:00 am – 4:00 pm	9-1-1 Supervisor Meeting & Training	N/A	TBA
June 11-16	8:00 am – 5:00 pm	NENA Conference	N/A	Louisville, Kentucky
June (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	on-line (must have Zoom link)
July (TBA)	TBA	TBA	TBA	TBA
July (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
August 7-10	8:00 am – 5:00 pm	APCO Conference	N/A	Anaheim, California
August (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
September (TBA)	9:00 am – 4:00 pm	9-1-1 Supervisor Meeting & Training	N/A	WCTCOG – Main Bldg.
September (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
October (TBA)	8:30 am – 5:30 pm	Basic TC Licensing Course (#1080)	B.Sellers	TBA
October (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
November (TBA)	N/A	N/A	N/A	N/A
November (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)
December (TBA)	9:00 am – 4:00 pm	9-1-1 Supervisor Meeting & Training	N/A	WCTCOG – Main Bldg
December (TBA)	TBA	Zoom Study Sessions for Basic TC Licensing Exam	TBA	ON-LINE (must have Zoom link)

SEE PAGE 2 FOR ADDITIONAL TRAINING OPPORTUNITIES AND RESOURCES

Additional Training Opportunities and Resources

- WCTCOG 911 website: <https://wctcog911.org/>
- FREE TRAINING:
 - onsite telecommunicator training (group of 5+) available for any 9-1-1 courses, upon request
 - online training at: <https://www.nena.org/page/FreeTrainingResources>
 - on-line training at www.training4911heroes.com (contact Patti for more info or to sign up)
 - on-line training at www.virtualacademy.com (contact Patti for more info or to sign up)
 - on-line training at www.missingkids.org National Center for Missing & Exploited Children
- On-line *TDD/TTY Basic* Course #3812 & Refresher Courses (includes TCOLE credit) available at: www.mytcole.com
- On-line Texas Telecommunicator Courses (includes TCOLE credit): www.tcole.texas.gov
- Telecommunicator courses offered on-line at: www.apcointl.com/institute/webinars/htm & www.nena.org/education/online
- Keep current with the ever-changing world of TC Training in Texas with the Texas 9-1-1 Trainers Forum: <http://texas911trainers.org>
- Stay up to date on 9-1-1 public education in Texas with the 9-1-1 Public Educators of Texas: www.911publiceducatorsoftexas.com